

# ADVANCED COMMUNITY CRISIS RESPONSE TEAM TRAINING

## Who should attend?

Pre-requisite for attendance is completion of the NOVA Basic Community Crisis Response Team Training. (Proof of training may be required.)

**Time:** 9 a.m. - 6 p.m. daily  
(24 contact hours)

**Venue:** American Club, 10  
Claymore Hill S(229573)

**Fee:** Early Bird - **\$1,075 SGD**  
After 15 Feb - **\$1,275 SGD**

**Closing Date:** 1 March 2024

### To register:

Email interest to [DrAnderson@RCCounseling.com](mailto:DrAnderson@RCCounseling.com) with:

- 1) Name(s) of participant(s)
- 2) Contact phone number
- 3) Mailing address
- 4) Year & location of Basic CRT Training.

### Payment:

Upon invoicing; payment may be made by PayNow, UEN, wire transfer or credit card.

### Terms:

- 1) Registration will be confirmed upon bank receipt of payment.
- 2) Training spaces will be allocated based on receipt of full payment.
- 3) Full payment must be made before applicable deadlines.
- 4) If you are unable to attend the course after registration, no refund/cancellations will be made. Substitutions are permitted.
- 5) We reserve the right to cancel the program.
- 6) Attendance by reservation only.

(Thu to Sat) **18 - 20 April 2024**

## Introduction

This course helps those who have completed the Basic course better understand the intellectual foundations of the NOVA Crisis Response Team Training™ model and perfect necessary skills in applying the model.

## Learning Objectives

To further develop and practice skills for responding to the emotional and psychological impact of community crises.

- ♦ To apply theoretical crisis theory learned in the basic training through group work and case scenarios.
- ♦ To learn crisis intervention, death notification, post-trauma counselling, group crisis intervention and crisis response coordination processes and skills.
- ♦ To explore the challenges of working with cultural diversity in the aftermath of crisis.



Bernard Spragg, NZ Follow Christchurch Earthquake, 2011. Flickr Public Domain Dedication (CCo).

## Certificate of Completion

Upon successful completion, a certificate of completion will be issued by National Organization for Victim Assistance (NOVA), USA. To obtain the certificate by NOVA, each participant has to complete 100% attendance of the three-day training. Absence from attendance due to reasons like illness, work, family obligations, and other valid reasons will still be considered as being absent and will count towards the total time absent.

## Workshop Content

- ♦ Review of crisis theory
- ♦ Disaster strikes table top exercise & group presentations
- ♦ Group crisis intervention practice of variation of the basic model
- ♦ Development of cross cultural action plan
- ♦ Methods for working with children & the elderly

## National Organization for Victim Assistance (NOVA)

The Basic and Advanced Community Crisis Response Team trainings are the core trainings offered by NOVA.

For more information about NOVA's crisis response initiatives, visit <http://www.trynova.org>.



**Restorative  
Community  
Concepts**

### For enquiries contact:

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(Test on WhatsApp preferred)  
UEN Number: 202038175M

## About NOVA

The National Organization for Victim Assistance® (NOVA) sent its first Crisis Response Team to Edmond, Oklahoma, in 1986. Since that time, NOVA has trained and deployed thousands of responders to disasters small and large, natural and man-made, primarily all over the United States but also in other parts of the world. Founded in 1975, NOVA is the oldest national group of its kind in the worldwide victims' movement. NOVA's mission is to promote rights and services for victims of crime and crisis everywhere.



Bernard Spragg. NZ Follow Christchurch Weeps. 2019. Flickr Public Domain Dedication (CC0).

## Training Manual

Participants who do not have the **The Community Crisis Response Team Training Manual Edition 4.0** will need to purchase a copy for an additional fee.

*Participants will be asked to reflect on their own personal experiences for course activities. To optimise the success of the training participants are requested to clear their schedules for the dates of the training and plan to participate without interruption. Thank you.*



## Trainer's Profile

Dr. Suzanne Anderson is a certified crisis responder and trainer with the National Organization for Victim Assistance.

Suzanne has trained crisis intervenors in the United States, Canada, Yugoslavia, Singapore, India, Thailand, Indonesia, China, Vietnam, Nepal and Myanmar. She has responded onsite or assisted in response to industrial accidents, a hurricane, tornado,

earthquake, cyclone, tidal surge, tsunami, terrorist attack, drowning, school crises, plane crash, suicides, and worked with war refugees.

From the USA, Suzanne is a Registered Social Worker in Singapore, in clinical practice at Restorative Community Counselling (a service of Restorative Community Concepts). She completed her Master of Social Work at the National University of Singapore and Doctorate through the University of Southern Queensland studying human trafficking.